KEVIN PHAN LE

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PROFILE:

Frontend Engineer with extensive experience in developing tailored browser-based user experiences and operational excellence. Successfully built advanced front-end interfaces and developed custom integrations with APIs at Zendesk using VueJS and JavaScript. Collaborated with cross-functional teams to meet diverse user needs and developed projects enhancing UX.

SKILLS:

Frontend: JavaScript (ES6) – HTML5/CSS3 – React.js – Redux – Sass(SCSS) – VueJS(v.2 & 3) – Handlebars.js

Backend: Node.js/Express.js – Ruby/Rails – Python/Django

Tools: REST API - CRUD - JSON - GraphQL(Apollo) – Webpack – Heroku – Firebase – AWS – React Router

Concepts: Object-oriented design – Data structures – Algorithms

EXPERIENCE:

Zendesk — Front End Web Developer   *June 2021 - Nov 2024*

Completed custom front-end projects for businesses for Global Professional Services, employing modern web technologies including Vue for enhanced user interfaces

- Built pixel-perfect front-facing interfaces and websites following guidelines and mockups provided, utilizing VueJS and JavaScript on the Zendesk platform, embodying object-oriented design principles.
- Developed custom integrations with third-party APIs to create tailored solutions for clients, enhancing application scalability and security, which resulted in improved client satisfaction and retention
- Designed and iterated architecture for frontend interfaces, ensuring strong performance and leveraging data structures for efficient data handling, which led to faster load times and improved application responsiveness
- Collaborated with cross-functional teams including engineers and UX designers to scope out and implement custom applications aligned with customer needs.

Chang & Associates Behavioral Consulting — Freelance Web Developer   *Sept 2020 - Oct 2021*

Website for behavioral therapy intervention for children with autism and the impact on their family

- Utilized TailwindCSS for quick prototyping and maintaining a robust, maintainable CSS structure, resulting in faster development times and easier updates

Earthflix — Personal Project   github   *May 2019 - Aug 2019*

A nature media streaming service modeled after Netflix implemented and designed with a Ruby on Rails architecture

- Connected the Rails back end to AWS S3 allowing for online media storage and scalability with a current load of 1.5 GB
- Integrated ReactJS Redux with HTML5 media web components to create customized media playback for users.
- Utilized Redux architecture's unidirectional data flow with React for a predictable state and reliable DOM rendering

EDUCATION:

App Academy   *Full-Stack Software Engineering, 2019*

Topics included TDD, scalability, algorithms, OOP, coding style, REST, security, single-page apps, and web development best practices.

San Jose State University   *Materials Engineering, 2018*

Have taken a sabbatical from formal education to pivot careers.